MECHANICS OF THE BIGPAY SINGAPORE PTE LTD
FLY AWAY WITH BIGPAY CAMPAIGN

Raffle Mechanics:

- BigPay will randomly select 9 winners to receive a travel voucher for a round trip AirAsia ticket for flights based on the number of accumulated entries across the Campaign Period.
- A Participant (as defined herein below) will earn 1 raffle entry to the Campaign for every SGD 10 spent on a single receipt purchase using BigPay Card. For example, the following transaction, where a Participant spends SGD 23 entitles he/she to 2 raffle entries to participate in the Campaign).
- A Participant may accumulate unlimited raffle entries through any BigPay Card transactions, both online and offline
- A Participant may accumulate raffle entries from 10 November 2021 until 30 November 2021
- Winners of travel vouchers will be announced weekly via BigPay's social media channels. Schedule of winners announcements are follows:
    a. **Nov 16** - 2 Minor Prize Winners
    b. **Nov 23** - 2 Minor Prize Winners
    c. **Nov 30** - 2 Minor Prize Winners
    d. **Dec 7** - 1 Grand Prize Winner, 2 Minor Prize Winners
- Winners will be notified via their registered BigPay email addresses and mobile numbers via SMS with instructions on how to redeem their AirAsia travel vouchers.
- Winners must use his/her BigPay Card upon checkout in order to redeem the AirAsia travel voucher.

Prizes and its redemption conditions:

1. **AirAsia travel voucher details:**
    - **Voucher amount** - SGD 400
    - **Booking period** - 10 November 2021 - 31 December 2021
    - **Travel period** - 1 December 2021 - 31 October 2022

2. **AirAsia travel voucher mechanics:**
    - Vouchers may ONLY be redeemed in AirAsia website
    - Vouchers may ONLY be used to redeem domestic and international flights
    - Vouchers may ONLY be used to redeem one-way or round trip tickets for non-AirAsia flights or combined round trip tickets of non-AirAsia departing flights and AirAsia return flights
    - Vouchers may not be used to redeem round trip tickets for AirAsia flights
    - Winners must use their BigPay Card upon checkout
    - Only one redemption is allowed per booking
    - Unutilised voucher amount will be forfeited
    - Voucher will be deducted from the final amount billed upon checkout
    - The voucher is subject to additional restrictions and terms and conditions/terms of carriage set by AirAsia
3. **Minor Prize:** 8 winners of 1 AirAsia Travel voucher worth SGD400
4. **Grand Prize:** 1 winner of 2 AirAsia Travel Vouchers worth SGD400 each + SGD 2,000

Additional Conditions:

1. The Vouchers cannot be transferred or exchanged for cash.
2. This "FLY AWAY WITH BIGPAY CAMPAIGN" ("**Campaign**") is organized by BigPay Singapore Pte Ltd Bhd ("**BigPay or Organizer**"). The Campaign commences from 10 November 2021, 00:00 (GMT +8) and ends on 30 November 2021, 23:59 (GMT +8) (both dates inclusive) or any other period as deemed fit by the Organizer ("**Campaign Period**").
3. This Campaign is only open to Singaporeans and/or foreigners residing in Singapore aged 18 and above (as at the date of participation in this contest) with a valid Singaporean National

Registration Identity Card (NRIC) or Passport and who have a BigPay Card ("**Participants**"). Employees, shareholders, officers, directors, agents, distributors and representatives of the Organizer and each of their respective parent companies, affiliates, divisions, subsidiaries, agents, representatives and advertising agencies, together with the immediate family members (regardless of where they live) and those living in the same household of such persons (whether or not related), are not eligible to participate in the Campaign;

4. A Participant may win any of the travel vouchers ONCE during the Campaign Period , which will be credited directly to the Participant's BigPay account within 21 days upon announcement of winners.
5. Any Prize unclaimed within 90 days upon end of Campaign will be forfeited.
6. Selected winners must agree to provide a testimonial and photo of themselves and their experience with BigPay within 30 days of being awarded the Prize.

TERMS AND CONDITIONS OF THE BIGPAY SINGAPORE PTE LTD
FLY AWAY WITH BIGPAY CAMPAIGN

Please read these General Terms and Conditions carefully before you enter this Campaign. By entering, you are deemed to have accepted these Terms and Conditions and that you agree to abide by them. If you do not agree to these terms and conditions, please refrain from participating in this Campaign. The Organizer reserves the right to amend the Terms and Conditions at any time without prior notice.

General Terms and Conditions

1. The Organizer reserves the absolute right, at any time, to verify the validity of the qualifying transactions, submissions, applications and eligibility of the Participants. Without limitation, Participants agree to provide necessary information to the Organizer upon request. The Organizers' decision in relation to all aspects of the Campaign are final, binding and conclusive under any circumstances and no correspondence nor appeal will be entertained.

2. Only Participants that fulfil the Campaign Terms and Conditions and Campaign mechanics shall be eligible to receive the Prize. Participants who fail to fulfil the Campaign Terms and Conditions and Campaign mechanics will automatically be disqualified from the Campaign without notice.

3. The Organizer further reserves their right to use any personal data of Participants in any manner and/or for any purpose as they deem fit in accordance with the Organizer's Privacy Policy and the Participants are deemed to consent to such use with no monetary payment.

4. The Organizer reserves the right to disqualify any Participant and/or to forfeit the Prize from any Participant if the Organizer reasonably believe that the Participant has, whether singularly or jointly with any other Participant, undertaken fraudulent practices and/or activities or other activities harmful to this Campaign or to the Organizer including tampering with the systems, software or any other processes connected with this Campaign.

5. Participants may be contacted, at any time deemed appropriate by the Organizer, via email or any other mode of communication deemed appropriate by the Organizer.

6. The Organizer reserves the right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension of the Campaign by the Organizer shall not entitle the Participants to any claim or compensation against the Organizer for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

7. The Organizer accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, corrupted or misdirected application, submission and/or Qualifying Transaction whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.

8. The Organizer, its subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).

9. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Campaign.

10. The Organizer reserves the right to vary, delete or add to any of these Campaign Terms and Conditions (wholly or in part) from time to time without any prior notice to the Participants.

11. The decision of the Organizer in relation to every aspect of the Campaign including but not limited to the Prize and eligibility of Participants shall be deemed final and conclusive under any circumstances and no appeal or complaint from any Participant will be entertained.

12. The Campaign Terms and Conditions may be translated into other languages. In the event of inconsistencies between the Campaign Terms and Conditions and the translated versions, the English version shall prevail.

13. The Campaign Terms and Conditions are governed by the laws of Singapore.

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